15 Follow-Up Email Ideas for Better Engagement

This is an extra resource to go along with the original article: How to Track Member Engagement to Improve Retention Rates

The follow-up email is an important part of member retention and engagement, and the reality is that you're not just "checking-in" – you're trying to accomplish something. You want to create an effective email that helps you turn waning interest into a renewal or purchase.

Here are a few ideas of emails to send that will help you do just that...

- 1. Send a short piece of actionable advice
- 2. Send a longer how-to guide and offer to follow up further
- 3. Point out a weakness in their business that could be fixed
- 4. Share an article relevant to their industry or profession
- 5. Respond to a social message and follow up with more resources
- 6. Reference a relevant blog post they just published
- 7. Send a blog post that your company has just published
- 8. Recommend an event in their area
- 9. Invite them to an upcoming webinar or educational event your company is hosting
- 10. Send a link to a relevant testimonial of one of your highest-profile customers
- 11. Call attention to something their competitor is doing well and ask how they plan to address it
- 12. Bring up a common challenge your buyers face and ask if they're experiencing it
- 13. Send a, "Did this email get buried?" email
- 14. Ask if they're still interested in achieving X goal and provide a suggestion for how to accomplish it
- 15. Send a breakup email to let them know that you're ready to stop reaching out